

# HOT TUB CO. UK

H I R E S U S S E X .

## **Please read carefully our terms of hire**

We take a £50 (per tub) deposit to secure your booking but the balance must then be paid in full 30 days prior to the hire.

## **Damage**

The damage deposit is £100, any damages to our hot tub upon collection will be charged at either the cost of repair or replacement, supplied by the manufacturer. If the hot tub is beyond repair, an insurance excess amount will be applicable, £450 (4-6 seater), £800 (8 seater) and £1300 (swim/spa). and this will be refunded to you 3 working days after collection date if you have adhered to our terms and conditions and there is no damaged caused.

## **Hire Periods**

The full hire period is the dates shown on the hire contract. The contract comes into effect when you have signed and agreed to keep these conditions of the contract and we have accepted your order.

## **Your responsibility when hiring the hot tub**

You must assist us in the delivery and collection at your location. You must give us clear instructions and take all reasonable steps to ensure the safety of our people. We accept no responsibility for any damage or injuries caused.

You the hirer will supply the water for the equipment in the hire period along with a hose pipe to fill the hot tub. If you require a 'hot fill' then we can supply a fitting to do this but you must tell us when booking.

You must make sure you have a suitable supply of electricity and it must be in close proximity to where the hot tub will be placed.

We require a flat level base to sit the hot tub on, this can be slabs, concrete, blocks or any firm hard standing. If you do not have adequate standing for our hot tubs we advise you to notify us before hiring to assess whether or not we can hire to you.

If you plan to use our hot tubs on a grassed area then you are assuming full responsibility of any damages that may occur as a result. If the area is not level causing the pump not to work then any requests to refund will not be upheld.

The hot tub **MUST NOT** be moved and must remain in the same area it was assembled as moving can cause damage to the hot tub and pump failure – If our staff suspect the hot tub has been moved then it will result in loss of deposit.

The hirer will inspect the hot tub with our staff and note and sign for any damage on the equipment on collection. We ask you to leave the hot tub fully inflated upon collection. Please do not attempt to dismantle the hot tub (apart from removing drainage cap to empty water) as this can result in damage.

Only our trained staff are to carry out this process – any attempts will result in loss of deposit.

You the hirer become responsible for the hot tub when you receive it – please take extra care to stop any sharp objects from being around or in the hot tub and prevent people from jumping in or on the hot tub.

You will need a drain close by to empty the hot tub at the end of the hire period. If the hot tub is still full upon collection a charge of £50 will be applied as it eats into our delivery times for other customers.

### **Cancellations**

We do not offer refunds for cancellations within 30 days of hire date due to the limited amount of tubs we have but we will rebook a date more suitable for you at no extra cost. You must give us 5 days notice for this to take place otherwise it may result in an extra charge of £50 being applied. Or if booked and prepaid as part of a discounted offer within 30 days.

### **Accidents / Injury**

The hirer acknowledges that the use of the hot tub is at the hirers own risk

Hot Tub Hire Sussex & Surrey will not be held liable for any accidents, injuries or death. Hot Tub Hire Sussex & Surrey will not be liable for accidents, injuries, or death caused by misuse of our tubs – this includes falling over on wet surfaces or falling in or out of the hot tub, use of drink, drugs etc.

Pregnant ladies must not use the hot tub unless they have sought medical advice first.

Anyone on medication must consult their Doctor and if you have any health concerns, please consult your Doctor before hot tub use.

Children under the age of 16 are strictly prohibited from using the hot tub, unless under strict supervision from adults at all times.

### **Safety Instructions**

You must make sure that everyone using the hot tub is properly instructed on how to use it safely and correctly and that they have all read the instructions we have supplied.

Enter the water with care making sure it is not too hot (test first).

At a temperature of 37C or above you should not spend more than 15 minutes in the hot tub.

You the hirer must make sure the hot tub is not misused.

- Only use plastic glasses in the hot tub.
- Do not enter the hot tub with clothes on, suitable swimming attire only.
- Do not enter the hot tub with shoes on or with any sharp object on your person.
- Do not dive or jump into the hot tub.
- Do not sit on the hot tub cover.
- Do not smoke whilst in or around the hot tub.

- Do not stand on the hot tub housing.

You the hirer must ensure everyone using the hot tub is in a sound, healthy and fit state or have permission from their Doctor where appropriate to use the hot tub safely.

You the hirer must make sure users are not under the influence of drugs or excess alcohol / drunken state. You must ensure that rules over too many people using the hot tub at once are put in place to prevent damage to the hot tub.

You must ensure the cover is on to retain the heat when not in use.

Always leave the hot tub plugged in and switched on when not in use in order for the filtration / heating systems to work. If it is accidentally switched off or a power failure occurs, the tub will need to be switched back on and reset as shown in the setup demonstration.

You must make sure everyone showers before using the hot tub.

No pets in or around the hot tub –

If any evidence this has occurred will result in loss of deposit to pay towards a deep clean of the hot tub and filtration system.

### **Use of Chemicals**

Your health and wellbeing is our utmost importance to us.

Our hot tubs are thoroughly cleaned at our base before each new hire period we use detergent and bacteria killer – if you would like us to clean the hot tub in your presence, please ask us.

We bring enough chemicals with us for your hire period and we will show you how to use them.

Although we add chemicals we only use a guidance amount of chlorine for health and safety which may not be enough on its own.

It is the hirers responsibility when hiring the hot tub to seek guidance over effective third party chemical usage if needed.

To ensure the water in the hot tub is always clean and ready for use during your hire period you must ensure everyone SHOWERS before using the hot tub and all traces of dirt, makeup, moisturizer, creams, fake tan etc must be cleaned from your body before use.

The water in the hot tub will be clean when we leave, it is up to you to keep it that way.

The only way the water can get dirty, is if you put it there.

Do not add bubble bath, foam bath or washing up liquid of any description.

DO NOT use the hot tub if the water is not clean, sparkling and smelling fresh.

Anyone with fake tan of any description must not use the hot tub.

A cleaning charge of £25 or a filter replacement charge of £25 may apply if, when Hot Tub Hire Sussex & Surrey inspects the hot tub on collection, we are dissatisfied with the cleanliness

If our delivery person is delayed as the hot tub has not been emptied or we need to clear the area for your hot tub or for any other reason then our time will be charged at £50.00 per hour

By hiring one of our hot tubs you adhere to all these terms and conditions